

Workplace Transformation Reshaped by the AI Advantage

May 2025

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*How do we **thrive**, not
just survive in a world
reshaped by AI?*



Chapter I:

Addressing the Elephant in the Room



The tablet shows the CNBC website with a search bar at the top. The main headline reads "Microsoft laying off about 6,000 people, or 3% of its workforce". The article is by Jordan Novet, published on May 13, 2025. A "KEY POINTS" section lists that Microsoft is cutting 3% of its headcount and aiming to reduce management layers. A "WATCH LIVE" button is visible. At the bottom, there is a stock ticker for MSFT showing a price of +0.32 (+0.07%) and a "CREATE FREE ACCOUNT" button.

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CNBC

MARKETS BUSINESS INVESTING TECH POLITICS VIDEO INVESTING CLUB PRO LIVESTREAM

TECH

Microsoft laying off about 6,000 people, or 3% of its workforce

PUBLISHED TUE, MAY 13 2025-10:20 AM EDT | UPDATED TUE, MAY 13 2025-4:03 PM EDT

WATCH LIVE

Jordan Novet @JORDANNOVET

KEY POINTS

- Microsoft, which is cutting 3% of its headcount, had 228,000 employees as of last June.
- The maker of Windows and Word is aiming to reduce management layers.

In this article

MSFT +0.32 (+0.07%)

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The tablet shows a news article from IT business dated 05-26-2025 at 09:04. The headline is "IBM Fired 8,000 Employees to Replace Them With AI". The author is Kateryna Danshyna, a news writer. The article features a large IBM logo and a photo of a man in a black jacket looking at a laptop.

News IT business 05-26-2025 at 09:04 6 191

IBM Fired 8,000 Employees to Replace Them With AI

Kateryna Danshyna
News writer



THE ECONOMIC TIMES | Panache
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Business News Magazines Panache After firing 700 employees for AI, Swedish company admits their mistake and plans to rehire humans. What went wrong?

After firing 700 employees for AI, Klarna - a Swedish Fintech company admits their mistake and plans to rehire humans. What went wrong?

ET Online - Last Updated: May 18, 2025, 11:19:00 PM IST

Synopsis
Swedish fintech company Klarna is reversing its decision to replace human employees with AI after facing declining service quality. After laying off around 700 workers and heavily investing in AI for customer service and marketing tasks, the company has acknowledged that cost-cutting was prioritized over quality. CEO Sebastian Siemiatkowski admitted the AI agents failed to meet expectations, prompting Klarna to begin rehiring human workers, particularly for remote customer support roles.

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“You don’t compete with AI. You collaborate with it and double down on being deeply, brilliantly human. You will need AI to get your work done but you will need your deeply human skills to stand out. It’s not this or that..

It’s AI and human together. ”

“The companies that thrive won’t just adopt AI – they’ll reimagine how humans and machines work together, creating something greater than either could achieve alone.”

~ Satya Nadella



Chapter II:

Wow with AI - Stories from Micron



Stories From Micron

*A Day in the Life of an
Equipment Engineer:
Then and Now*



**How do I learn to
work with AI?**

Ai Literacy

**What will I do when
AI takes the tasks I
used to do?**

Deeply human work





Stories From Micron


Micron Intelligent Assistant (MIA)

*"From Shared Services
to Seamless Experiences"*

Chapter III:

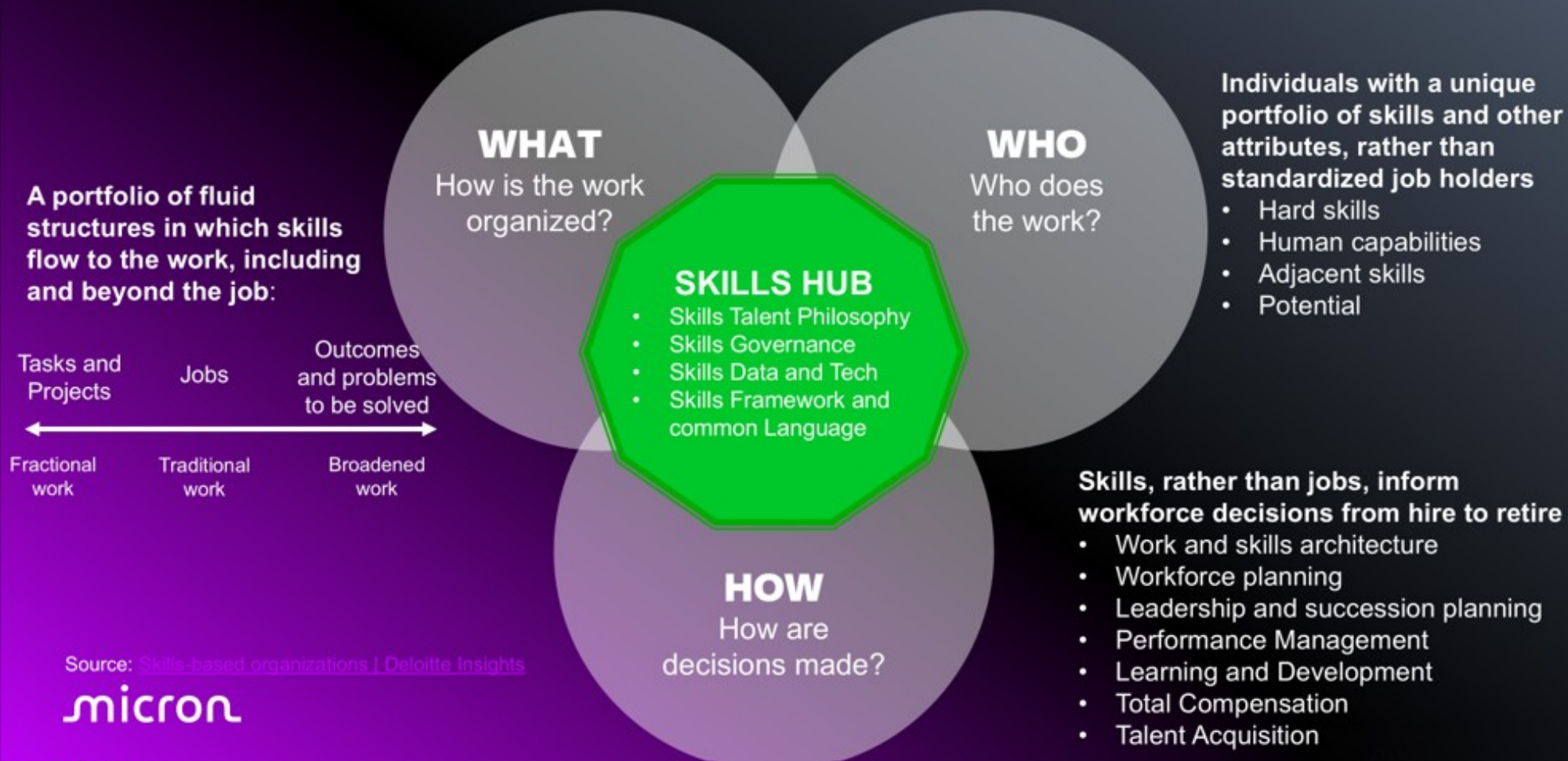
Workplace Transforms Workforce





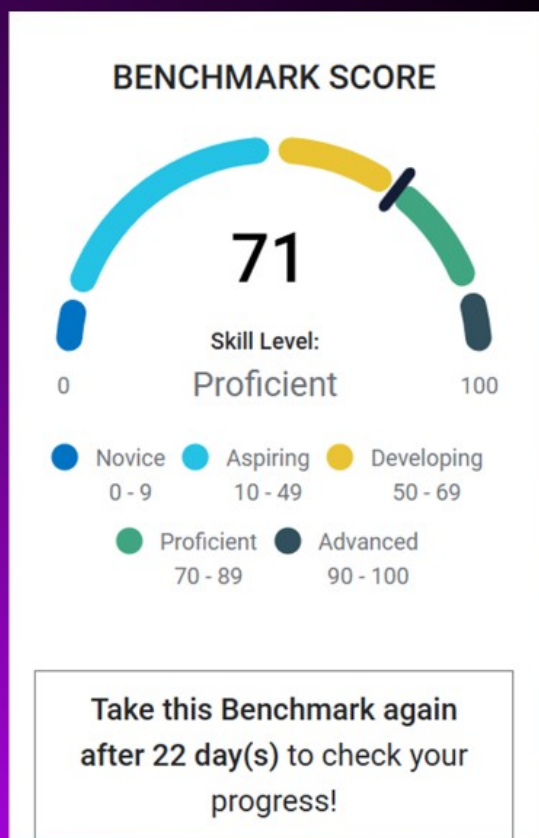
From Generic Learning To Precision Development

Towards a Skills-Based Organization



Leading an AI Transformation

A tailored learning for individual



Leading an AI Transformation



★ 4.5 (147)



Skill Benchmark | 7m | 7 questions

Your personalized recommendations are based on questions answered incorrectly within the benchmark.

- Watch short videos based on specific questions answered incorrectly
- Complete courses to build complete understanding of topics you missed


About this Skill Benchmark

Leading with generative AI is a blend of culture, balance, and strong leadership. It's not just about resources, it's about fostering innovation, embracing experimentation, and promoting ethical...


[View More](#) ▾

Based on your benchmark score, here are your recommendations:

Learn fast with 3-8 minute videos



VIDEO
Cultivating Critical Thinking



VIDEO
Enabling Collaborative Innovation

Cover key concepts with 20-90 minute learning

COURSE 4.1 (990)

Leveraging Analytical and Critical Thinking to Implement AI

In this course, you will gain an introductory understanding of the role of analytical thought in leadership, enhance your analytical thinking skills, cultivate critical thinking...

22h 15m Self-paced Everyone Sep 2023

From Channel: [Gen AI Foundations: Human Skills to Sustain an AI Transformation](#)

From Aspire Journey: [Generative AI Business Transformation](#)

COURSE 4.7 (1871)

Encouraging Innovation and Experimentation with AI

In this course, you will explore strategies for fostering a culture of innovation and understand the importance of an experimentation mindset. This will help you get the...

22h 15m Self-paced Everyone Sep 2023

From Channel: [Leadership in AI Transformation: Core Human Skills](#)

From Aspire Journey: [Generative AI Business Transformation: Skills Builder - Creativity](#)

Dive into an immersive learning path that covers everything

Aspire Journeys 4.5 (154)

Generative AI Business Transformation

Generative AI is a cutting-edge technology that will transform nearly every business function, ranging from content creation and product design, to improving customer experience and marketing new ideas. While the benefits of Generative AI are immense, the technology has its limitations and poses some ethical considerations. In this Journey, learners of all levels will develop a shared understanding of what Generative AI is, the guardrails for use and identify of how to use, build and experiment with the technology in a responsible manner. Learners will also develop skills for leading through this disruption with empathy, while cultivating the human skills to sustain the transformation.

Practice your skills with hands-on learning

AI SIMULATOR 3.5 (90)

Managing the Responsible Use of AI

As more and more workplaces try to leverage the power of artificial intelligence (AI), it is crucial for organizations to establish clear communication and strategic plans...

5m Self-paced Beginner Dec 2023

From Channel: [Leading an AI Transformation: Human Skills to Sustain an AI Transformation](#) [Leadership in the Age of AI](#) [Responsible Automation and Guidelines for Generative AI](#) [AI Skills Tech & Product Team Situations](#)

From Aspire Journey: [AI for Leaders and Managers](#)

AI SIMULATOR 4.4 (134)

Change Management in the Age of AI: Leading Your Team to Success

In this scenario, you will be playing the role of a forward-thinking team leader. You are working with your team members to prepare your team for the integration of a...

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From Aspire Journey: [AI for Leaders and Managers](#) [Strategic Four Corner](#) [AI for Tech Leaders](#)

AI SIMULATOR 4.4 (27)

The Creative Leader: Creative Thinking & Innovation

Innovation and creativity are critical components of success in today's business world. In this scenario, a team leader is faced with a significant challenge that requires a...

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From Channel: [Creative Thinking & Innovation](#) [Leadership in AI Transformation](#) [Leadership in the Age of AI](#) [Leading Through Change](#) [Leading Change](#)

From Aspire Journey: [Innovate with the Customer in Mind](#)

AI SIMULATOR 4.2 (31)

Leading through Change

To manage change effectively for your team, you have to start by embracing the change yourself. Change is uncomfortable, but necessary for progress and improvement...

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From Channel: [Leadership in AI Transformation: Human Skills to Sustain an AI Transformation](#) [Leading Through Change](#) [Leading Change](#)

From Aspire Journey: [Strategic Four Corner, Successfully](#)

AI SIMULATOR 3.8 (145)

Considerations for Using AI Responsibly

As more and more workplaces try to leverage the power of artificial intelligence (AI), it is crucial for organizations to establish clear communication and strategic plans...

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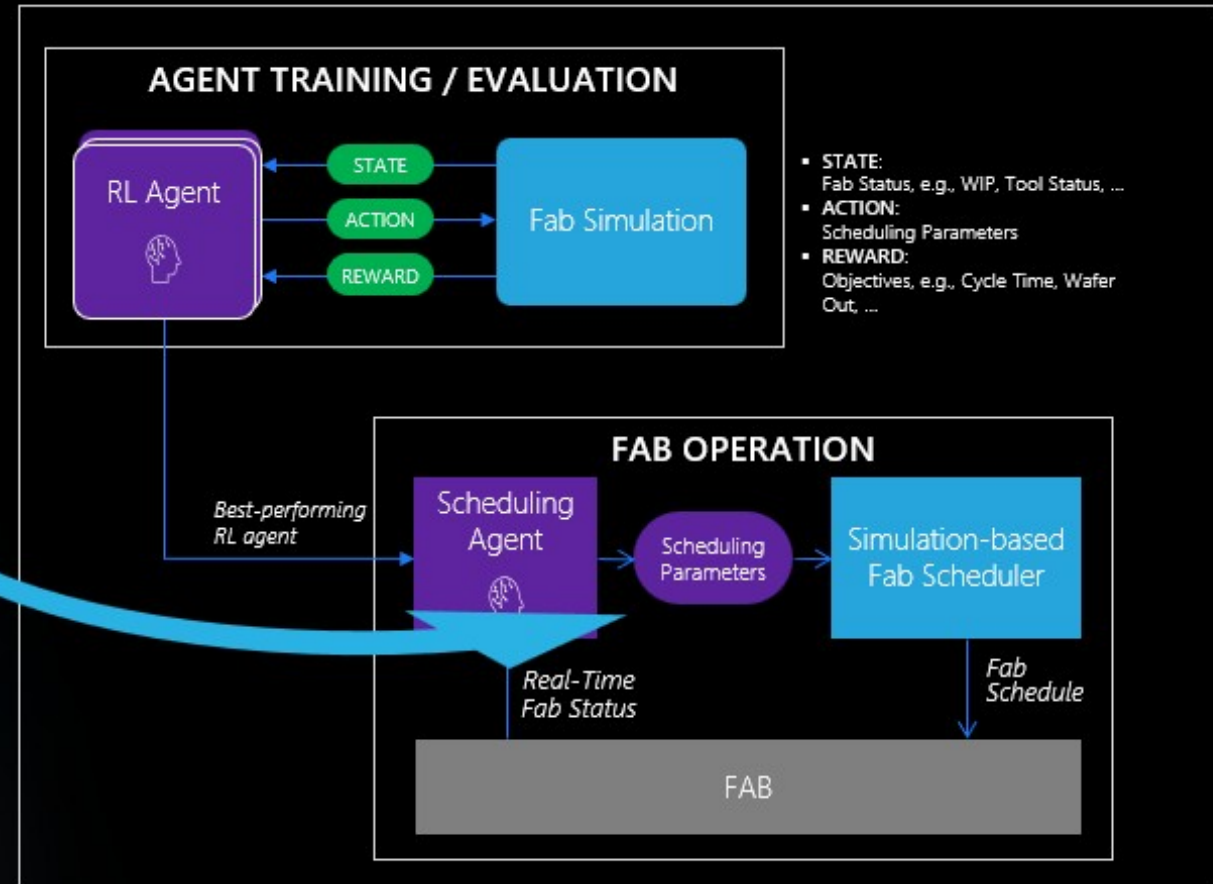
From Aspire Journey: [AI for Product Developers](#) [AI for Tech Leaders](#)

Self Optimizing Fab Scheduler

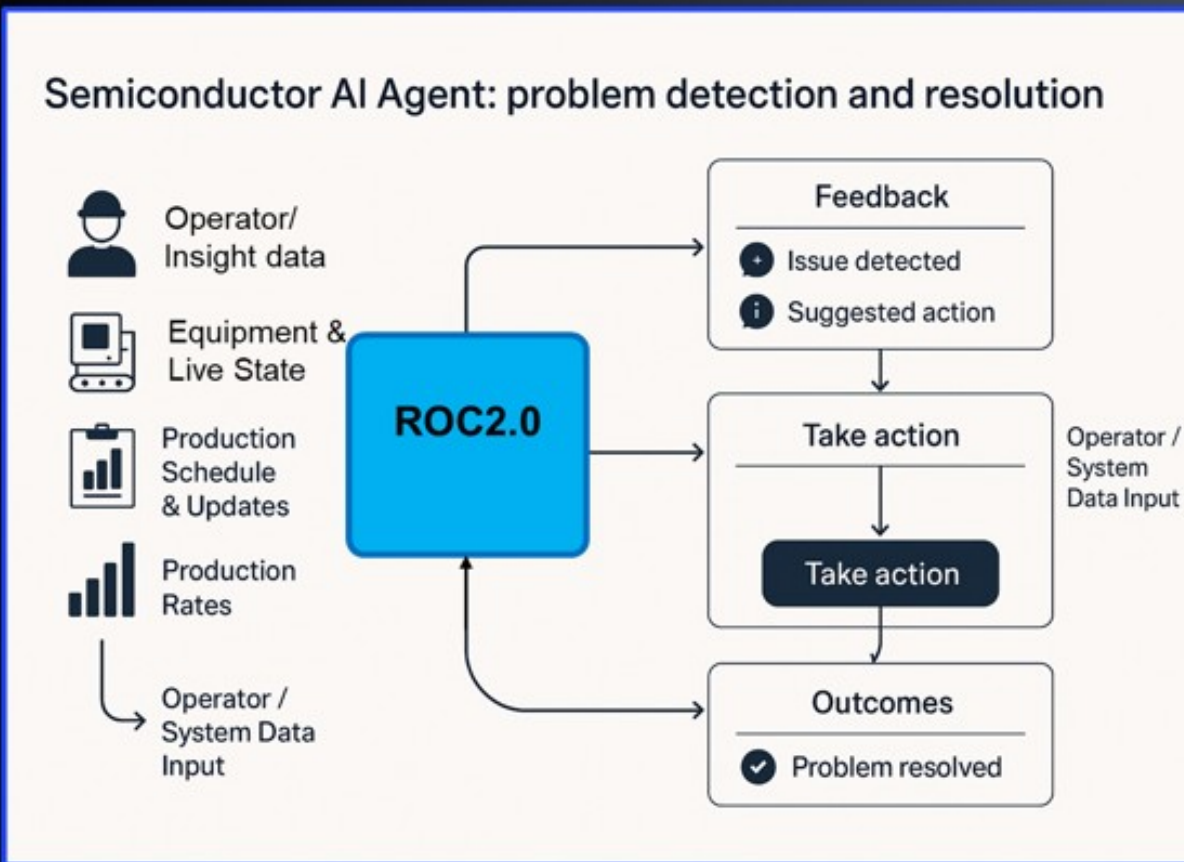
Reinforcement Learning + Simulation Approach

20K+ scheduling parameters
impacts fab scheduling

- Area/Process/Tool Parameter
- Dispatching Rule Parameter

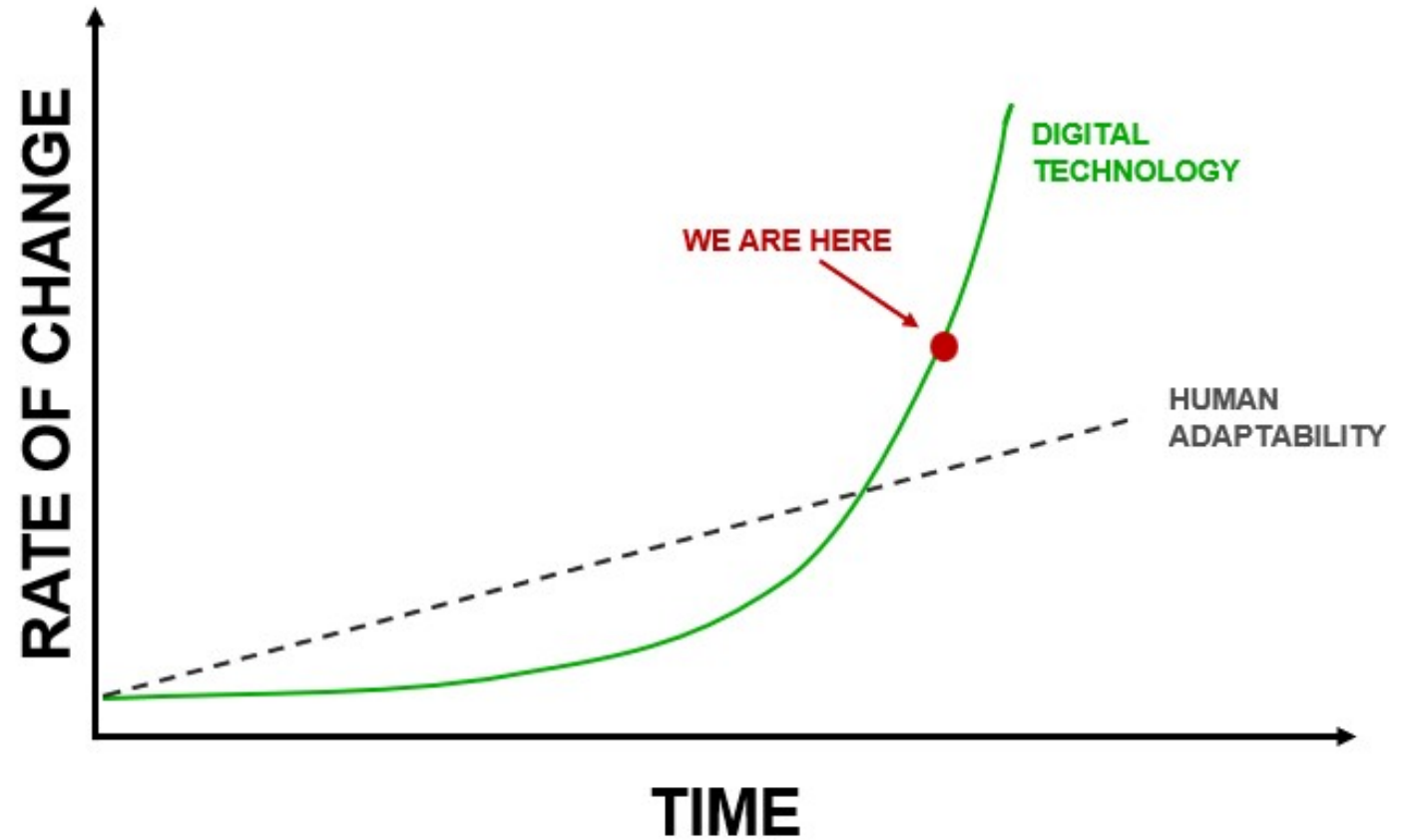
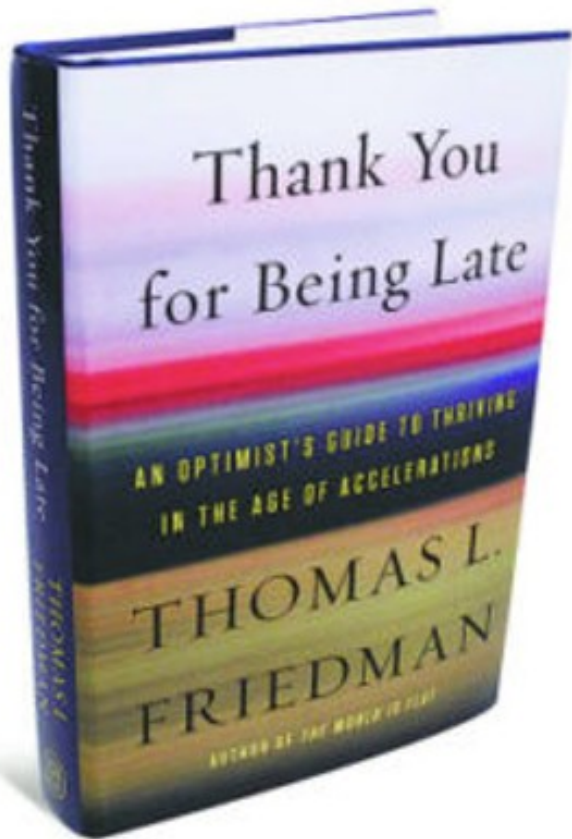


ROC2.0 – shopfloor AI assistant to make sure everyone take the right action with right priority every time

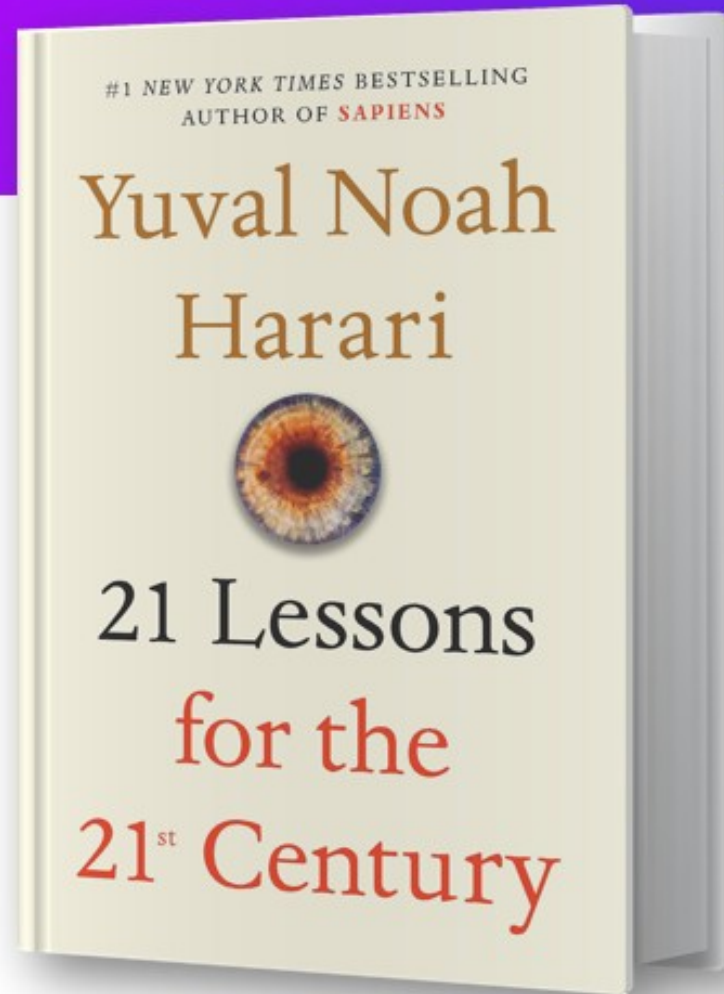




From Burnout to Balance



Eric Teller's Graph



On his way to
becoming “useless”



People Centric Wellbeing



Resilience



Flexibility



Predictability



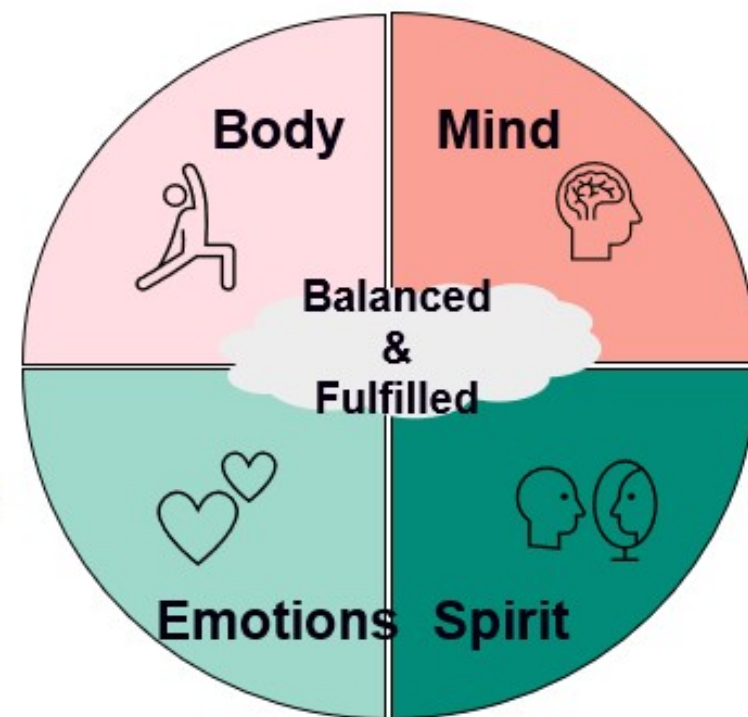
Productivity

**Grow Stronger:
Where Wellbeing
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Achieving Work Life Balance in a Thriving Global Semiconductor Industry

A World of
Opportunity
Awaits

- ★ Digital Transformation
- ★ Flexible Work Arrangement
- ★ Embracing Diversity and Inclusion culture
- ★ Wellbeing Programs



A Call to Action For All of You



Let's help our people:

- Become AI literate
- Strengthen their human edge
- Embrace lifelong learning





Thank you!