# The Role of Clinical Supervision in Career Development

Jane Goodman and Judy Hoppin, November 2016

#### Chapter 1-What Is Clinical Supervision

- Essentials
  - A relationship that focuses on the development of the supervisee
  - Evaluative
  - Occurs over time
  - Helps supervisee be more effective with clients
  - Monitors quality of service
  - Serves as gatekeeper for profession

## Effective Clinical Supervisors

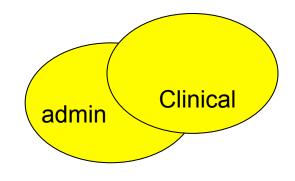
- FACILITATE the development of the supervisee/ practitioner
- Devise learning strategies to help the supervisee be more effective with the client
- Have more experience and supervisory skills than the supervisee
- Are trained how to be an effective clinical supervisor

# Administrative Supervision

- Focuses on the operation of the unit/department/ agency
  - Employee coaching job tasks
  - Hiring, training, guiding, firing staff
  - Quotas
  - Budgets
  - Performance appraisals
  - Trouble shooting and quality control

#### Role Overlap Happens

- One person has both roles what effect on supervisee?
- Roles not easily separated even if titles are distinct
- Who is responsible?
  - Client complaints
  - Ethical issues
  - Incompetence
  - Team relationships
  - Staff meetings/case discussions



#### Why Is Supervision Important?

- Little or no clinical supervision post-training
- Stress due to lack of training, lack of support or ethical issues
- Ensuring
  - development of competent career practitioners
  - effective services to clients
  - appropriate feedback on performance
- Determining
  - scope of practice in the organization
  - competence of the supervisee
- Identifying appropriate referrals

# Why Is Supervision Important for Career Practitioners?

- Career Counseling focuses on the whole person
- Client career and personal issues intertwine
  - Disabilities emotional, physical, neurological
  - Grief unemployment, non-events
  - Educational difficulties
  - Delayed development
  - Family or marriage issues

#### Client Career and Personal Issues

- Personal and professional transitions
- Difficulties with authority
- Relationships at work
- Lack of family support and/or family interference

#### Thinking Like a Clinical Supervisor

- Most Challenging
  - Shift from counselor/advisor to clinical supervisor
  - Which hat are you wearing?
  - Focus on the development of the supervisee and not solve the client's problem.
  - Notes reflect the skills, development and challenges of the supervisee and not notes about the client

# Importance of Listening Skills

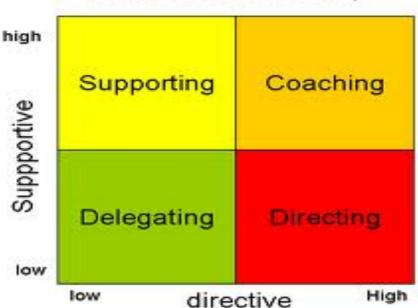
- Promotes trust in the relationship
- Indicates supervisor understanding of supervisee's dilemmas or successes
- Includes:
  - Reflection of content and feelings
  - Summarizing the supervisee's statements about the client and, or their problems in working with a client or client issue.
  - Asking open-ended questions beginning with what or how (not why)

## Developmental Stages

- Beginning
- Intermediate
- Advanced

# Situational Leadership

Situational Leadership



# Situational Leadership (cont.)



#### Case Studies

- Read case study
- Determine what you would do if you were a clinical supervisor
- Discuss with a partner

# Thank You for Attending

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